



The FieldService Company

Solutions that help expand quicker



Maximize the efficiency of your field technicians with our mobile application



- Jobs assigned to maximize productivity
- Automatic geo-reference of network infrastructure and clients
- Optimal route calculation based on overall travel time
- CableModems and STB activation from within the App
- Test equipment readings and historical records at a glance
- Job acceptance with digital signature
- Real time inventory control simplified by camera barcode reader
- Electronic documentation with photos, GPS positions, materials and more



The FieldService Company

www.dlocorp.com

FieldService Delivery

Your technicians will discover in FieldService Delivery a powerful tool able to perform real-time tasks with enhanced tracking and control letting your company optimize costs and time. The system is composed by three applications focused on install and repair tasks, activations, and network construction.

FS WorkForce

FS WorkForce is a mobile application that guides and helps your field technicians through their daily activities. When deploying new services or repair jobs, the app provides powerful tools to localize customers, interact with devices and document relevant information such as photos, geo-references, digital signatures and material used. A centralized dispatch agent assigns jobs and tracks its progress in real time. Different views give assistance to optimize routing and productivity with simple clicks and drag and drop. All changes are pushed to the mobile app that shows a notification to the technician.



AVAILABLE

PRODUCTIVITY BENEFITS

- 100% fleet control. Paperless
- No more unproductive dispatches
- 20% reduction in installation times
- Low quality jobs minimized
- Optimal travel time (fuel savings)
- Customer satisfaction improved

REAL-TIME INTERACTION

From the mobile app field technicians can:

- View jobs: new, paused, completed; reassign or cancel
- Compute optimal routes
- Confirm jobs or escalate to other teams
- Retrieve customer technical, commercial and billing information
- Document jobs with:
 - Gps localization
 - Pictures
 - Digital signatures
 - Test measurements
- Inventory control:
 - Track personal stock
 - Deployed materials by location
 - Camera bar-code reader



AVAILABLE



FS Activation

FS Activation interacts with any device, anytime, anywhere to activate and configure services. Data, voice and video platforms and devices from many vendors are already homologated and ready to deployment

- Internet and high speed data
- VoIP Telephony
- Digital TV ecosystems
- Video on demand and IPTV/OTT Systems



AVAILABLE

FS Activation integrates your OSS/CRM by standard and simple webservice. Besides, it is flexible enough to support any complex provisioning process and business rule needed to offer modern services. It's a robust platform designed to scale with your company's growth.

FS Construction

FS Construction, the ultimate tool to manage and control network construction projects. Each activity is classified, scheduled and delivered to a mobile application on technicians' smartphones. Job progress is tracked in real time from the field as they are being accomplished and help document process with:

- Implemented materials
- Geo-reference of network elements (cables, amplifier, posts, etc.)
- Execution times
- Change control from master plan
- Measurements

BENEFITS

- Inventory control
- Optimal resource allocations
- Project documentation
- Budget and time compliance



AVAILABLE